

## CUSTOMER PROFILE

- Large Hospital in Germany with more than 1,000 staff

## CUSTOMER NEEDS

In case that the "hospital information system" (ERP system) is not available for employees in specific areas (disruption of IT infrastructure etc.), the possibility must be created, to be able to access important patient-relevant data such as medications etc., meaning "backup workflow" needed. The customer asked us if we could offer something similar to "Kyocera Emergency Service" so, we worked out the workflow design and presented our solution for that case.

## SOLUTIONS

### > Dispatcher Phoenix Office Package with Metadata Bundle

The IT division export the patient relevant data periodically every hour or two out of their ERP System (PDF format) and store the file in the input folder of Dispatcher Phoenix. The file is named like "Infirmarary 1", "Infirmarary2", and so on. The "Metadata Route" node decides on base of the filename to which printer or printer group the document will be sent.

The document is renamed with a timestamp - date\_time.pdf.

The document is stored in a backup folder to have an overview witch documents were sent. These documents will be deleted automatically after a few days.

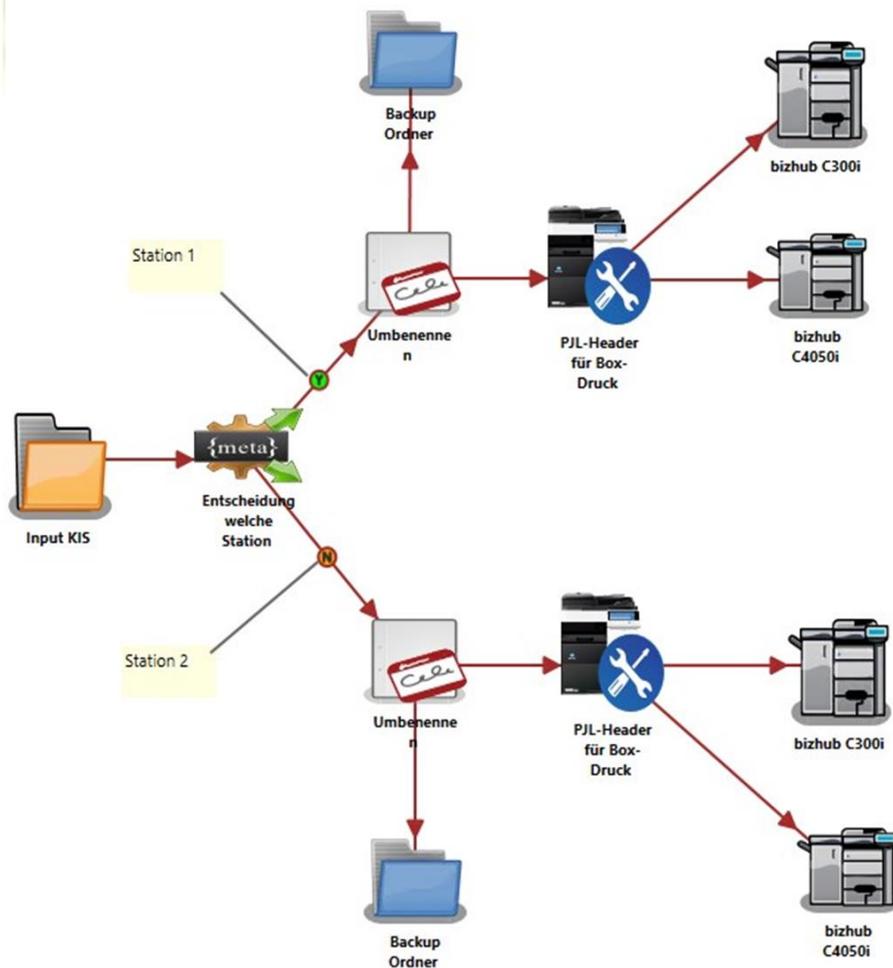
In the "PJM-Header" node we configured the option to store the document in a password protected MFD "Public Box". Using the time stamp in as filename, the employee can identify which is the latest document.

The distribution node "Printer" sent the document to a printer or a group of printers where the employees can print out the patient relevant data if the "hospital information system" is not available.

## KEY SUCCESS FACTORS

We met the requirements and build the workflow design with the "Base License" of Dispatcher Phoenix, compared over Kofax AutoStore.

# ADDITIONAL INFORMATION



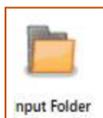
Systemanzahl kann beliebig erweitert werden

PJL Befehle für PJL-Header für Box Druck Komponente

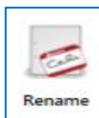
```

    @PJL SET BOXHOLD = STORE
    @PJL SET BOXNUM = 1
    @PJL SET BOXFILENAME = ""
    @PJL SET BOXHOLDTYPE = PUBLIC
  
```

## CAPTURE



## PROCESS



## DISTRIBUTION

